

Safe Staffing Escalation Flowchart

Christchurch Campus

ESCALATION TRIGGERS

Areas of safety concerns

- Patient observations – DELAYED
- Basic cares, eg. post-surgical – DELAYED
- Administration of medications – DELAYED
- Response to call bells/patient or family requests – DELAYED

Contributing factors

- Workload – HIGH
- Work environment – BUSY
- Patient complexity – HIGH
- Skill level of staff – LOW
- Staff to patient ratio – AT CAPACITY

