



# CCDM

Care Capacity  
Demand Management

*Safe staffing, healthy workplaces*



## Core data set is about ...

### ... measuring how you are doing

The core data set is a balanced set of measures placing equal priority on quality patient care, quality work environment and best use of health resources.

### ... improving how you are doing

Much like monitoring patient observations, what you don't measure, you don't know. If you don't know, you can't improve. Without ongoing measurement there is no improvement (except by chance).

### ... understanding measures that matter to you

Your ward might choose 5-6 items that you want to improve. For example, measuring patient incidents, staff mix or overtime worked – these are things you can influence and change for the better.

### ... everyone getting involved in improvement

The core data set brings all staff together with a shared purpose and a collective voice to lead improvements.

### ...to start on your ward

Contact your clinical manager and/or CCDM Site Coordinator [Janette Dallas](#) for more information or if you would like to get involved.

